

General Maintenance Guide

Standard Products | December 2020

Street Furniture Australia products require care to look their best and increase longevity. Create a clean and repair program for your furniture based on materials, finish, use and environment.

Please note that timber is a natural product so variations will occur. It particularly requires maintenance. Failing to maintain timber will void your warranty.

Our warranty policy is available at streetfurniture.com/au/warranty

A maintenance guide for drinking fountains can be found at streetfurniture.com/au/dfmaintenance

1. Oiled finish hardwood

IMPORTANT NOTE

If faster lead times are requested, oiled timber battens may require additional drying time - two weeks from application. Please ensure the 'wet paint' sign is with the product until dry.

OUTDOOR Installations

Oil hardwood every 3 months to help maintain colour and increase longevity. In tough conditions, oil more frequently.

Re-oiling is best done in warm weather, with protective gear. Wash the surface to remove dust and dirt. When dry apply one or two coats of a reputable oil such as Cutek Extreme, Bunnings Colour Guard or similar decking oil from the hardware store, with a clean cloth.

Some oils are pigmented, which add to the colour of the timber and can reduce the speed of fading. Cutek Extreme is available as clear or tinted, please check with our team which is right for your product. Be careful not to get oil on other surfaces like the frame or paving as it may stain.

Highly fluid oils apply in minutes. Others are more viscous and take longer to dry. You may find it easier to use a pigment-free, easily applied oil more frequently if your furniture is easy to access.

If using Bunnings Colour Guard do not apply a water-based stain, which is not compatible.

Greying and checking are signs that the surface of the timber has degraded. A light sanding is recommended to freshen it up.

INDOOR Installations

Clean with gentle detergent in warm water using a sponge or cloth. Wipe off with a clean, damp cloth.

2. Painted hardwood

Regular maintenance should be carried out at least every 6 months. Immediately repair any breaks in the coating.

Clean with a mild detergent in warm water using a cloth or sponge, rinse with clean water and check the coating integrity.

To repair any breaks and openings, sand through the coating to the raw timber with a medium abrasive paper (120 grit), smooth with fine paper (240 grit), and recoat. Contact customer service for recommendations.

3. Clear finished hardwood

(INDOOR installations only)

Regular maintenance should be carried out at least every 6 months. Immediately repair any breaks in the coating.

To clean, use a mild detergent in warm water and wipe with a cloth or sponge, rinse with clean water and check the integrity of the coating. Any surface wear, which appears as a change in gloss level, breaks or openings, that reduces the effective cover over the timber, must be repaired.

To repair, sand back through the coating to the raw timber with a medium abrasive paper (120 grit), smooth with fine paper (240 grit), and recoat with a compatible clear coating system - ask customer service for recommendations.

4. Anodised aluminium

Wash with mild detergent in warm water using a soft cloth, sponge or natural bristle brush. Thoroughly rinse to remove all residue.

Although anodised aluminium provides excellent resistance to corrosion, discolouration and wear, it can be damaged by chemicals, rough conditions and neglect.

Do not use bore water to clean as its mineral content can cause stains and may lead to coating failure long term.

Minor scuff marks may be removed using a hard, abrasive eraser.

5. Stainless steel (304 and 316)

For both 304 and 316 regular cleaning is recommended every 3 months. Wash with soap or mild detergent in warm water using a soft cloth or sponge. Thoroughly rinse to remove all residue. Wipe dry.

For stubborn stains and discolouration use an organic mild cleaning solution compatible with stainless steel. Phosphoric acid cleaners may also be effective. Use a rag, sponge or fibre brush (soft nylon or natural bristle, such as a toothbrush). Rinse with clean water and wipe dry. Follow polish lines.

6. Powder coated metals

Wash external surfaces regularly, including underside and sheltered areas, especially in corrosive conditions with salt or chemical deposits.

Powder coated surfaces that have become dull through prolonged exposure to sunlight can usually be revived by polishing.

Automotive polish (non-cutting) can help restore a scratched or abraded surface.

7. Aluminium Woodgrain

Unlike timber, aluminium woodgrain battens do not require re-oiling or painting. Like other powder coated aluminium, the external surface should be cleaned every 6 months.

Carefully remove any loose deposits with a wet sponge. Use a cloth and mild household detergent solution to remove dust, salt and other deposits. Rinse with water.

Avoid using detergents that recommend the use of gloves. In areas where pollutants are

more prevalent, especially in coastal or industrial regions, clean more frequently - around every 3 months.

8. Polished metals

Clean using a soft cloth or brush with a mild detergent. Avoid steam cleaning, abrasive cleansers, carbon steel brushes or wools, and cleaners containing chlorine.

A natural patina of minor scratches will occur on highly polished surfaces. If minor repolishing is required, use metal polishing liquids like Brasso. Follow polish lines.

Deeper scratches and damage can sometimes be ground out and repolished; this should be done professionally.

9. Unpolished metals

Unpolished and brushed metals weather naturally in external environments, and tend to pick up grime when used indoors. Clean using mild detergent in warm water with a stiff brush. Rinse with clean water.

Minor damage and scratches can generally be restored by hand using a Scotch-Brite Pad or stiff, non-ferrous wire brush.

10. Vista wood plastic composite

No special Vista maintenance is required other than regular cleaning with mild detergent, rinse with clean water and wipe down.

11. Replacement parts

The Street Furniture Australia Parts Promise can be found at:

streetfurniture.com/au/parts-promise

Spare parts are available to purchase by contacting: spareparts@streetfurniture.com

12. Fixings

Bolts should be periodically checked and tightened as necessary, to 'finger tight plus 45 degrees.'

Check and tighten bolts at week 1, week 4 and month 3 after positioning. Then check and tighten bolts at least every 3 months, depending on use and any assessed risk.

Screwed on battens and other fixed parts should be manually and visually checked for integrity at least every 3 months.